

Railway Series: Train Operations - A Day in the Life of a Train Crew

Course Code: SC 24-021

9 November 2024 (Saturday), 9:00 am to 12:00 pm

Objectives and Learning Outcomes

This course introduces the routine train operation of a train crew, which includes train preparation, different modes of train operation, platform duty (Critical moment), working at terminus; overnight service, possession and engineering working. Examples of detailed working will be discussed.

Upon completion of this course, the participants will be able to:

- Have an overview on routine train operation
- Understand the procedures involved in train working
- Appreciate the incident handling from train crew and understand the contingency plan
- Arouse and enhance interest in train operation

Who Should Attend

Anyone who is interested in train operations

Pre-requisites

Senior Secondary or above*

Language

Cantonese (with presentation slides in English)

Venue

MTR Academy– Hung Hom Centre, Kowloon, Hong Kong

Mode of Learning

Class lecture

擇善固執，知識承傳。
Passing on the Torch.

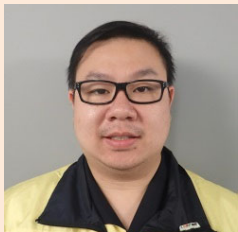
Programme Structure

The course includes the following main topics:

- Introduction of Train Captain's Mission and Core Qualities
- Prepare for duty
- Incident handling
- Complete duty
- Providing caring customer service



Speaker



CHING, Kwok Yin
Vincent
MEM (UTS)

Vincent Ching was formerly a Senior Station Control Officer in the Hong Kong Transport Services Unit of MTR Corporation Ltd. (MTRCL) responsible for overseeing daily operation and customer service in a station, providing trainings to subordinate staff as well as handling incidents when necessary.

He had over 12 years of experiences in Railway Operations among Passenger Train Service and Station Operation. He also holds a Master Degree in Engineering Management, and a Professional Certificate in Railway Operation Management from Beijing Jiaotong University.

Certificate of Attendance

Each participant will receive a certificate of attendance showing 3 hours upon successful completion of this programme.

Programme Fee	Discount Scheme
\$250	30% off for <ul style="list-style-type: none">– full-time staff of MTR and its subsidiary companies^– full-time students (Senior Secondary or above) <p>^Latest details, please refer to our webpage</p>

Application Methods

Online

Applicants can enrol and online payment by credit card at <https://www.mtracademy.com>

Enquiry in Person

Address: MTR Hung Hom Building, 1/F., 8 Cheong Wan Road, Hung Hom, Kowloon

Opening hours: Monday - Friday: 9:30am – 7:30pm; Saturday: 9:30am – 12:30pm

Closed on Sundays and Public Holidays

Closing Date for Registration

Please note that due to limitations of venue capacity and relevant logistics, all registrations must be made at least 2 working days prior to the delivery date of individual modules. No walk-in registration will be entertained.

*MTR Academy reserves the right to turn away successfully enrolled individuals who do not meet prerequisite.