

# Objectives and Learning Outcomes

This course is to provide students with an overview of railway station operations. It is also designed to enhance students' understanding in station facilities and operations with insights into all key aspects of the discipline of railway system. A site visit to the station training facilities is included in this course.

Upon completion of this course, participants will be able to:

- Understand the design principles of station facilities of railway system
- Understand the station operations in different situations
- Gain insight into the training facilities for railway station operations at Operations Training Center in Kowloon Bay Depot

### Who Should Attend

Anyone who is interested in railway station facilities and operations

## **Pre-requisites**

Senior Secondary or above\*

## Language

Cantonese (with presentation slides in English)

#### Venue

MTR Operations Training Centre at Kowloon Bay Depot, Kowloon Bay

## **Mode of Learning**

Classroom lecture and site visit

### **Course Structure**

This course includes 2 parts:

- 1) Classroom lecture and
- 2) Site visit to be held at Operations Training Centre of Kowloon Bay Depot



## Speaker



Ms Jennifer Lui BBus (Management)

Jennifer is currently a part-time teacher of MTR Academy. She is a former Assistant Training Manager in MTR, with more than 20 years of railway operations experience and 10 years of training experience in station operations from station equipment, station management to railway safety.

She holds the Bachelor of Business (Management) specializing in Logistics & Supply Chain Management of Royal Melbourne Institute of Technology University.

#### **Certificate of Attendance**

Each participant will receive a certificate of attendance showing 3 hours upon successful completion of this programme.

Programme Fee	Discount Scheme
\$350	<ul> <li>30% off for</li> <li>full-time staff of MTR and its subsidiary companies^</li> <li>full-time students (Senior Secondary or above)</li> </ul>
	^Latest details, please refer to our webpage

# **Application Methods**

#### Online

Applicants can enrol and pay online by credit card at <a href="https://www.mtracademy.com">https://www.mtracademy.com</a>

#### **Enquiry in Person**

Address: 1/F., MTR Hung Hom Building, 8 Cheong Wan Road, Hung Hom, Kowloon Opening hours: Monday - Friday: 9:30am – 7:30pm; Saturday: 9:30am – 12:30pm Closed on Sundays and Public Holidays

### Closing Date for Registration

Please note that due to limitations of venue capacity and relevant logistics, all registrations must be made at least 2 working days prior to the delivery date of individual modules. No walk-in registration will be entertained.

\*MTR Academy reserves the right to turn away successfully enrolled individuals who do not meet prerequisite.