

CPD Series:

How to Ensure Quality in Railway Transport Systems

Course Code: SC 24-020

1 November 2024 (Friday), 07:00 pm – 10:00 pm

Objectives and Learning Outcomes

Quality management is the act of overseeing all activities needed to maintain a desired level of excellence. This course introduces the basic concepts of quality in transport industry with a focus on railway sector, the overall approach of quality management in railway transport operations and the relevant techniques adopted to ensure quality compliance.

Upon completion of this course, participants will be able to:

- Realize the importance of quality management in a railway transport system
- Understand the quality approaches in transport operations
- Appreciate the tools/techniques for quality compliance through exercise

Who Should Attend

Anyone who is interested in quality management in transport industry with a focus on railway sector.

Pre-requisites

Senior Secondary or above*

Language

Cantonese with presentation slides in English

Venue

MTR Academy– Hung Hom Centre, Kowloon, Hong Kong

Mode of Learning

Classroom lecture, discussion and exercise

Programme Structure

The course includes the following major topics:

- Quality in railway and transport industry and its importance
- Quality Management System - ISO 9000 series
- Quality Compliance in Transport operations - Auditing and Certification (practices in Railway industry will be demonstrated)



Speaker



Mr Alan Choi
MPhil, BEng (Hons), LLB, CEng,
MIET RSO

Alan Choi is currently Senior Operations and Occupational Safety Manager in MTR Corporation Ltd., with more than 20 years of experience in safety & quality management in railway and air express industry. His work experience covers a wide range of services including development & implementation support on quality management systems; implementation of quality control and assessments; conducting quality inspection and audits to identify improvements in management systems; and organization of integrated management system training.

Alan is a Chartered Engineer by Engineering Council (UK) and a Registered Safety Officer by Hong Kong Labour Department. He holds a Research Master degree (MPhil) specialized in Safety & Ergonomics from the University of Hong Kong. He also possesses a Bachelor of Engineering from the University of Hong Kong and Bachelor of Law from the University of London. He is also a System Auditor, Six Sigma (Green Belt) and Lean Leader.

Certificate of Attendance

Each participant will receive a certificate of attendance showing 3 hours upon successful completion of this programme. (Remarks: This course equivalent to 15 CPD points as accredited by CILTHK.)

Programme Fee	Early Bird Fee	Discount Scheme
\$350	\$315 (Paid registration on or before 20 October 2024) <i>^Rounded up fee</i>	15% off for <ul style="list-style-type: none">– members of supporting professional bodies[^]– full time staff of MTRCL and its subsidiary companies[^]– full-time students (Senior Secondary or above) [^] Latest details, please refer to our webpage

Application Methods

Online

Applicants can enrol and online payment by credit card at <https://www.mtracademy.com>

Enquiry in Person

Address: MTR Hung Hom Building, 1/F., 8 Cheong Wan Road, Hung Hom, Kowloon

Opening hours: Monday – Friday: 9:30am – 7:30pm; Saturday: 9:30am – 12:30pm

Closed on Sundays and Public Holidays

Closing Date for Registration

Please note that due to limitations of venue capacity and relevant logistics, all registrations must be made at least 2 working days prior to the delivery date of individual modules. No walk-in registration will be entertained.

*MTR Academy reserves the right to turn away successfully enrolled individuals who do not meet prerequisite.