LIVE Webinar FREE

Becoming a Registered Quality Manager

📅 **22 JULY 2022** | 🕐 **13:00-14:00** | **Cantonese**

🖥 Content

Registered Quality Manager (RQM) is a prestige title for a quality professional to pursuit his/her career path.

This seminar is the introduction of the RQM professional training course that covers the following areas: Quality Management System, Business Analytics, Service Quality, Tools in Quality Management, Digitalization in Quality and Towards Quality 4.0.

Almost 100 participants graduated from this course in the past and attained this designation in different business fields in Hong Kong, Mainland China and New Zealand.

Different from the previous courses, the coming RQM professional training course will be specifically designed for transport and railway industries. Interested parties may contact MTR Academy for details.

👤 Speaker

Dr. Frankie Lam

DBA, MSc., BSc.RSA, RSO, C Env., RQM, FHKQMA

Dr. Lam has been working in construction industry over 35 years. He pursued in quality control and assurance field and obtained his Quality Management System Lead Auditor qualification in late 90s.

Dr. Lam advanced his professional activities on environmental protection and occupational health & safety and obtained the pertinent professional qualifications and registrations. In the last ten years, he has been playing heavily the role as a management system auditor on quality, environmental protection, occupational health & safety and energy in different business sectors.

Dr. Victor Leung

DMgt, MSc, BCom, DipM. FHKQMA

Dr. Leung has been working in railway (KCRC and MTR Corporation Ltd) for more than 35 years. He has a wide range of experience in operating, marketing, branding, and overseas projects. He is one of the founders and currently the Vice-Chairman of the Hong Kong Knowledge Management Development Centre.

Dr. Leung has rich experience in teaching transport management, service quality management and knowledge management in various universities and institutes as a part time teacher.

Register Online Now

Please scan the QR code or click the "Register Now" button to sign up.