## Programme Schedule

<table>
<thead>
<tr>
<th>Day</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.45am to 10.30am</td>
<td></td>
<td>[Introduction on MTR]</td>
<td></td>
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</tr>
<tr>
<td>10.30am to 11.30am</td>
<td>[Railway Professional Programme (RPP)]</td>
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<tr>
<td>11.30am to 12.30pm</td>
<td>Site Visit - Kowloon Bay Depot</td>
<td></td>
<td>[Railway Safety Management (I)]</td>
<td></td>
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<tr>
<td>12.30pm to 1.30pm</td>
<td>Lunch</td>
<td>[Improving Reliability Performance (IV) – Workforce Engagement (V)]</td>
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<tr>
<td>1.30pm to 2.30pm</td>
<td>[Managing Major Project in Operating Railway (I)]</td>
<td></td>
<td>[Managing Major Project in Operating Railway (II)]</td>
<td>[Studying with Senior Executive]</td>
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<tr>
<td>2.30pm to 3.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Tea Break]</td>
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<tr>
<td>3.30pm to 4.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Study Tour to MTR Head Office in Shekou]</td>
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<tr>
<td>4.30pm to 5.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Study Tour to MTR Head Office in Shekou]</td>
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<tr>
<td>5.30pm to 6.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Study Tour to MTR Head Office in Shekou]</td>
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<tr>
<td>6.30pm to 7.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Study Tour to MTR Head Office in Shekou]</td>
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<tr>
<td>7.30pm to 8.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Study Tour to MTR Head Office in Shekou]</td>
<td></td>
</tr>
<tr>
<td>8.30pm to 9.30pm</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>Site Visit – Kowloon Bay Depot</td>
<td>[Study Tour to MTR Head Office in Shekou]</td>
<td></td>
</tr>
<tr>
<td>9.30pm to 10.30pm</td>
<td>Study Tour to MTR Head Office in Shekou</td>
<td>Study Tour to MTR Head Office in Shekou</td>
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<td>[Study Tour to MTR Head Office in Shekou]</td>
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</tbody>
</table>

### Programme Enquiry:
Refer to the Enrollment Form for details.

### Intake Schedule and Programme Fees:

- **Delivery Mode:** Lectures and Cases Sharing, Discussion with Senior Executive, Site-visit
- **Languages:** English

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:30am</td>
<td>Railway Professional Programme (RPP) - Asset Management</td>
</tr>
<tr>
<td>5:00pm</td>
<td>Railway Professional Programme (RPP) - Asset Management</td>
</tr>
<tr>
<td>9:00am</td>
<td>Railway Professional Programme (RPP) - Asset Management</td>
</tr>
</tbody>
</table>

### What you will learn from each module?

- **Introduction on MTR:**
  - MTR’s business model, governance framework, organization structure, operations overview and global business growth strategy.

- **Railway Professional Programme (RPP) - Asset Management:**
  - MTR’s 2020 Master Develop Plan: new rolling stock and signalling systems, and renewal projects.

- **Railway Professional Programme (RPP) - Safety Management:**
  - MTR’s Safety Management Framework, safety governance structure, and organization at enterprise and railway operation levels. MTR pursues excellence in safety performance. Case sharing on MTR’s proactive management of safety risk, culture, management of safety excellence, and integrated risk management approach.

- **Railway Professional Programme (RPP) - Asset Management System (I & II):**
  - Implementation of Asset Management in MTR, its governance structure, processes and related asset management and continuous service reliability improvement, and long-term planning.

- **Railway Professional Programme (RPP) – Asset Management System (III):**
  - New MTR implementation on operator-led approach in planning and management of new extension projects. Case sharing on MTR’s proactive management of safety risk, culture, management of safety excellence, and integrated risk management approach.

- **Railway Professional Programme (RPP) – Planning of New Extensions:**
  - MTR’s value assessment approach for evaluating and prioritizing capital and revenue expenditures on asset upgrading and renewal projects.

### Site Visit - Kowloon Bay Depot

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Planning of New Extensions
- Site Visit – Kowloon Bay Depot: Visit to Kowloon Bay Depot, one of the MTR’s business hubs in Mainland China.

### Site Visit - Operation Control Centre (OCC)

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – Operation Control Centre (OCC):
  - Visit to the OCC to observe its operations and facilities.

### Site Visit - Electronic Workshop

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – Electronic Workshop:
  - Visit to the electronic workshop to observe its operations and facilities.

### Site Visit - Kowloon Bay Depot (I, II & III)

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – Kowloon Bay Depot (I, II & III):
  - Visit to the Kowloon Bay Depot to observe its operations and facilities.

### Site Visit - MTR Mainland Study Trip to Shenzhen (I & II)

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – MTR Mainland Study Trip to Shenzhen (I & II):
  - Visit to Shenzhen to observe its operations and facilities.

### Study Tour to MTR Head Office in Shekou

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Study Tour to MTR Head Office in Shekou:
  - Visit to the MTR Head Office in Shekou to observe its operations and facilities.

### What will you learn from each module?

- **Introduction on MTR:**
  - MTR’s business model, governance framework, organization structure, operations overview and global business growth strategy.

- **Railway Professional Programme (RPP) - Asset Management:**
  - MTR’s 2020 Master Develop Plan: new rolling stock and signalling systems, and renewal projects.

- **Railway Professional Programme (RPP) - Safety Management:**
  - MTR’s Safety Management Framework, safety governance structure, and organization at enterprise and railway operation levels. MTR pursues excellence in safety performance. Case sharing on MTR’s proactive management of safety risk, culture, management of safety excellence, and integrated risk management approach.

- **Railway Professional Programme (RPP) – Asset Management System (I & II):**
  - Implementation of Asset Management in MTR, its governance structure, processes and related asset management and continuous service reliability improvement, and long-term planning.

- **Railway Professional Programme (RPP) – Planning of New Extensions:**
  - MTR’s value assessment approach for evaluating and prioritizing capital and revenue expenditures on asset upgrading and renewal projects.

### Site Visit - Kowloon Bay Depot

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – Kowloon Bay Depot:
  - Visit to Kowloon Bay Depot to observe its operations and facilities.

### Site Visit - Operation Control Centre (OCC)

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – Operation Control Centre (OCC):
  - Visit to the OCC to observe its operations and facilities.

### Site Visit - Electronic Workshop

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Site Visit – Electronic Workshop:
  - Visit to the electronic workshop to observe its operations and facilities.

### Study Tour to MTR Head Office in Shekou

- Effective management of the Operations Control Centre for the entire heavy rail network co-ordinating operations, managing service levels and providing fast and efficient service.
- Study Tour to MTR Head Office in Shekou:
  - Visit to the MTR Head Office in Shekou to observe its operations and facilities.
## Programme Schedule

<table>
<thead>
<tr>
<th>Day</th>
<th>9:00am - 10:30am</th>
<th>10:45am - 12:15pm</th>
<th>1:15pm - 3:30pm</th>
<th>4:45pm - 6:15pm</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Introduction to MTR</td>
<td>Railway Safety Management</td>
<td>Site Visit - Kowloon Bay Depot</td>
<td>Site Visit - Electronic Workshop</td>
</tr>
<tr>
<td>2</td>
<td>Rail Gen 2.0</td>
<td>Asset Management System</td>
<td>Planning of New Extension</td>
<td>Managing Major Project in Operating Railway (I)</td>
</tr>
<tr>
<td>3</td>
<td>Improving Reliability Performance</td>
<td>Improving Reliability Performance (IV) – Workforce Engagement</td>
<td>Site Visit</td>
<td>Discussion with Senior Executive</td>
</tr>
<tr>
<td>4</td>
<td>Managing Major Project in Operating Railway (II)</td>
<td>Managerial Project</td>
<td>Site Visit - OCC</td>
<td>Study Trip to MTR Mainland Hub in Shenzhen</td>
</tr>
<tr>
<td>5</td>
<td>Asset Management - Obsolescence Management</td>
<td>Site Visit - OCC</td>
<td>4:45pm - 6:15pm</td>
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<tr>
<td>6</td>
<td></td>
<td>Graduation Ceremony</td>
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### Intake Schedule and Programme Fees:
- **Delivery Mode:** Lectures and Cases Sharing, Discussion with Senior Executive, Site-visit
- **Site Visit:** Study Trip to MTR Mainland Hub in Shenzhen
- **Study Trip:** Day visit to Shenzhen Line 4, one of the MTR's business hubs in the Mainland of China.

### Objectives
- The Programme aims to:
  - Provide a development experience on railway focused asset management
  - Enrich your knowledge on good practices and processes in asset management
  - Broaden your perspective and horizon, and become familiar with the international best practices on how to encourage your organisation to ensure service reliability and cost effective

### Who should attend
- Engineers and managers of technical departments of railway operator companies and authorities
- Managers of asset and facility management

### Venue
- Hong Kong & Shenzhen, China
- Duration: 3 days
- Including a site visit to Shenzhen, one of the MTR's business hubs in Mainland China

### Language
- English

### Intake Schedule and Programme Fees:
- Fee to be advised

### Programme Enquiry:
For programme enquiries, please contact Ms. Ng at slng@mtr.com.hk or call (852) 25203453.